

West Bengal Joint Entrance Examinations Board

AQ - 13/1, Sector - V, Salt Lake City, Kolkata - 700091

'Frequently Asked Questions' and their answers regarding WBJEE-2019

Q No.	Questions & Answers	Refer to section no. of Information Bulletin of WBJEE-2019
1.	How do I correct the data given by me during application? The candidate can correct it during the "Correction Window". But it is not possible to correct any primary data, e.g. Name, Father's Name, Mother's Name, Date of Birth and Gender.	8.7
2.	What is Correction Window? It is a period of normally 3 days after closure of on-line application, when the candidate can correct any data or image of his application except any primary data, e.g. Name, Father's Name, Mother's Name, Date of Birth and Gender.	8.7
3.	My application number was not sent to my mobile number; what should I do? Candidate must have a valid mobile number and he must have the mobile in hand during form fill up. Also, the network connection should be good, so that the SMS is not missed.	8.1
4.	What do I do if I forget my password? Use "Forgot Password" link. There is no other method available.	8.2-g
5.	What do I do if I forget my application number? Use "Forgot Application No." link. There is no other method available.	
6.	What is the minimum and maximum age requirement? The lower age limit is 17 years as on 31.12.2019. There is no upper age limit. However, for admission to the degree level Marine Engineering Course The upper age limit is 25 Years as on 31.12.2019.	3.1
7.	Can I change my choice of examination zone? No	10.0

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8.	What are the eligibility criteria for getting admission in a particular college? Presently applicable eligibility criteria for admission, as declared by the various Universities are given in sections 3.2 and 3.3 in the Information Bulletin. Final eligibility criteria will be published before counseling.	3.2 and 3.3
9.	I am studying in such and such Board; am I eligible? See the list of recognized Board in the website wbjeeb.nic.in	
10.	I forgot to enter school's PIN code; what should I do? Candidate can correct it during the correction window	8.7
11.	What is the required date of issue of Domicile Certificate? It certifies that the candidate resided in West Bengal continuously for last 10 years as on 31.12.2018. Hence obviously, the date of certificate must be later than 31.12.2018	3.4.1
12.	Who can sign Domicile Certificate? See section 3.4.2 of the Information Bulletin	3.4.2
13.	What is the required date of issue of Income Certificate? It certifies family income of the financial year 2018-19. Hence obviously, the date of certificate must be later than 31.03.2019	Appendix-4
14.	Who can sign Income Certificate? See section 6.2 of the Information Bulletin	6.2
15.	What is the required date of issue of Caste Certificate? There is no restriction on date of issue of caste certificates. Only the certificate should be valid as per section 5.1.1 and 5.1.2 of Information Bulletin as on the date of submission during counseling.	5.1.1 and 5.1.2
16.	Who can sign Caste Certificate? See section 5.1.1 and 5.1.2 of the Information Bulletin.	5.1.1 and 5.1.2
17.	What is the percentage of disability for being eligible in PwD category? 40% to 70%	5.1.3
18.	What facilities PwD candidates can get? See section 5.1.3.1	5.1.3.1

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19.	What are the number of seats available in different colleges and branches? See appendix-5. Data of 2018 given. Revised data for 2019 will be published before counseling.	Appendix-5
20.	What is "Admin approval required" after re-uploading of photograph and signature? In case it comes to the notice of the Board that the photograph or the signature uploaded by a candidate is not as per the specified requirement, a SMS is sent to candidate's registered mobile number. Then he has to re-upload corrected photo/signature. This revised image is then approved by the Board, which needs about 3 days of time. If a candidate logs in during these 3 days, he will see an alert message as "Admin approval required"	8.4
21.	What happens if I do not re-upload correct photograph or signature? If a candidate does not re-upload corrected photo or signature, admit card cannot be issued.	8.4
22.	Any date limit for taking photograph? No date limit, but it must be recently taken so that it matches with the candidate's physical features.	8.4
23.	What do I do if I forget to download or lose the Confirmation Page? A candidate can get a duplicate copy of Confirmation Page, but only till 31/08/2019. In order to get a duplicate confirmation page, the candidate has to apply to the Board and pay a processing fee of Rs. 500/- by a bank draft in the name of "West Bengal Joint Entrance Examinations Board" payable in Kolkata.	8.6
24.	Is the application fee refundable if I do not sit for the examination? No	8.5
25.	What do I do if the Confirmation Page is not generated even if the fee is deducted from my bank account? Confirmation Page is automatically generated when the payment is received at Board's end. If it is not generated, it can be due to payment failure/break before it is received by the Board. In such case, the candidate should make payment again. As per rule, the failed payment is reversed by the Bank. Of course, the Board has nothing to do in it.	Page-3

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26.	What do I do if I forget to download the transaction receipt? Transaction receipt is generated by the EPG. It is not required by the Board. But if there is a payment failure/break at the end of EPG, the candidate may need it to recover his money from the EPG.	Page-3
27.	What are the things I must carry on the examination day? Carry the following documents to enter the examination centre. a. A hard copy of admit card of WBJEE-2019 b. A copy of colour photograph as was uploaded during online application. c. Any photo identity card in original such as Aadhar card/ Pan card / Passport/ voter card/ 10 th standard admit card/ School – ID card.	Appendix-8, point-4
28.	Where can I get a direction to reach the examination centre? Address and land mark of the centre will be mentioned in the admit card.	Appendix-8, point-2
29.	How many seats are available for JEE-Main candidates? 10% of approved seats in Private & Self-Financing Engineering & Technology Colleges shall be available for admission through JEE-Main-2018.	4.5
30.	When shall I be able to download Admit Card? See 'Important dates' in the website.	9.0
31.	When shall I be able to download Rank Card? See 'Important dates' in the website.	11.0
32.	Can I get a duplicate Rank Card if the original one is lost? If a candidate needs a duplicate rank card even after completion of e-counseling and admission conducted by the Board, the same can be provided, but only till 31/08/2019. In order to get a duplicate rank card, the candidate has to apply to the Board and pay a processing fee of Rs. 500/- by a bank draft in the name of "West Bengal Joint Entrance Examinations Board" payable in Kolkata.	11.0-0
33.	What is the application procedure in Defense Quota? See section 5.2 of Information Bulletin	5.2